

Simon Shields

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Education

2006	Netcool (Alarm Management Software)	Micromuse
2005	Netcool Impact Certification 2 Day Test	Micromuse
2002	ITIL Foundations Course TUSC Offices	TUSC
2001	Netcool Certified Trainer 2001	Micromuse
2001	Certified Netcool/Omnibus Consultant and Trainer	Micromuse
2000	Perform National Netcool Training for Engineers	Micromuse
2000	Netcool Omnibus Expert Certification	Micromuse
2000	Netcool Impact Expert Certification	Micromuse
2000	Core Java Development	Les Parcell
1993	Computer Science Degree	Monash University
1982	Post Graduate Studies in Remote Sensing and Photogrammetry	R.M.I.T.
1981	Bachelor of Applied Science Degree (Surveying)	R.M.I.T.

Professional Development

2013	IBM Tivoli Enthusiasts	LinkedIn
2012	HLTFA301C First Aid	
2010	Home-Trader Australian Financial Marketing Services	Share Trading Training
2009	Certificate III Fitness SRF30206	
2008	Multi-level Marketing Course	Diverse Marketing Thrive University
2001	Oracle DBA Training	

Career Summary

Manager, Team Leader, Programmer, Software Developer, Chief Project Engineer, Senior Netcool Consultant, Software Engineer, Secondary School Teacher, Judo Trainer & Personal Trainer

Computer Experience & Knowledge

Operating Systems	Applications & Webservers	Computer Language	Databases
Windows CMD	MS Office	JavaScript	MySQL
Mac OS	MS Project	MT4	Oracle
Linux (RHEL, CentOS, Ubuntu, AIX, HP-UX)	Apache	Unix Shell	
	IIS	PHP & Perl	

Personal Attributes

- Ability to demonstrate effective time management skills and prioritise tasks successfully
- Demonstrate flexibility and conscientiousness when performing my duties
- Ability to successfully perform my duties independently and collaboratively
- Communicate in a friendly manner to create and maintain effective relationships
- Demonstrate effective interpersonal skills while providing excellent customer service

Employment History

2015 - **Manager** Shields Enterprises

Responsibilities:

- Upgrades, Testing Functionality, Complaints, New member account

Achievements:

- Learnt MT4 trading system and software
- Learnt all Australian Law: constitutional, common, statute law and corporate contract
- Implemented the three step conditional acceptance and Affidavit process
- Setup MySql database to handle new customers and monthly email distribution

2015 - 2016 **Contract Programmer** Bendigo Bank

Responsibilities:

- Manage the installation of new software and acceptance testing.
- Manage any customisations

Achievements:

- Learnt the systems networks and riverbed Netcollector
- Installed NetCollector in test systems successfully
- Managed program project within before set milestones and within budget

2012 - 2015 **Manager** Shields Enterprises

Responsibilities:

- To design, create, install and manage a Court Registry Support System (CRSS)

Achievements:

- Delivered PHP MySQL project CRSS to enable access to legal docs within a secure environment
- Created and developed a custom PHP library of routines
- Developed, tested, and implemented databases to support the business and financial activities

2012 - 2012 **Chief Project Engineer** DeployPartners P/L

Responsibilities:

- Oversee and Manage the installation, integration and testing of the Maintenance Window Manager for the Bendigo Bank.

Achievements:

- Managed customer's requirements and expectations while managing the project plan
- Created the test platform and the working pilot model and refined when required
- Completed detailed design project documentation that met all KPIs
- Created test plans and scripts that successfully linked with customer's requirements
- Installed the Maintenance Window Manager
- implemented project requirements and specifications
- Documented detailed design reports for the workplace usability

2011 - 2012

Team Leader

DeployPartners P/L

Responsibilities:

- Implementation, Maintenance and Testing of the Alarm Management System for NBN

Achievements:

- Installed stages 1 and 2 of NBN's Netcool Alarm Management Multi-Tiered environments
- Created a version control system and ensured installations occurred according to schedule
- Ensured unit, system, sociability, user acceptance tests completed successfully
- Created TIP tools using a combination of TIP, Omnibus, Javascript and Perl

2010 - 2011

Senior Netcool Consultant

DeployPartners P/L

Responsibilities:

- Install, Maintain and Test IBM Tivoli Netcool multi-tiered installation

Achievements:

- Installed, Configured and Tested IBM Tivoli Netcool multi-tiered installation
- Maintained and implemented a proper change control process
- Installed Impact 4. Created system testing of impact policies
- Ensured alarms are archived into the Oracle database correctly
- Created Probe rules for the MIBS for the new devices and TIP tools and Crystal Reports

2007 - 2010

Technician

Shields Enterprises P/L

Responsibilities:

- To provide Netcool consultancy regarding architecture design and functionality

Achievements:

- Designed appropriate training materials to accommodate all learning styles
- Designed and implemented prototype of the proposed Netcool architecture
- Created pictures for training slides with appropriate points for effective learning
- Documented customer requirements to include in system design
- Wrote and designed tailored training systems

2005 - 2007

Netcool Consultant

Eirteic P/L

Responsibilities:

- Installed and configured multi-tiered Netcool Systems
- Conduct staff and client training nationally and internationally
- Perform technical adjustments to software systems when required

Achievements:

- Performed Netcool training for Telstra, IBM, Cognizent, Tatra and other overseas clientele
- Accommodated cultural and language differences when training overseas clients successfully
- Configured Netcool systems for Eirteic's clients and set certification exams

Referees

Alex Mitrovic	0427 277 389	amitrovic@deploypartners.com
Gino Lambrosio	0418 350 947	glambrosio@deploypartners.com
Adrian Petzer	0405 154 790	apetzer@deploypartners.com
John Marley	0448 831 661	jmarley@deploypartners.com