

Simon Shields

Address: P.O Box 10402 Mildura 3502

Mobile: 0407 876 409

Email: <mailto:simon@simonsaysbiz.com>

Linkedin: <http://www.linkedin.com/pub/simon-shields/25/1b9/145>

Website: <http://simonsaysbiz.com>

IT Education and Training

- 2005 Netcool Impact Certification
- 2004 Customer Satisfaction Award
TUSC – Awarded for Exceptional Service as Netcool Support For Telstra
- 2002 ITIL Foundations Course
TUSC Amy Sanghera & Anita Biancotto – Doncaster Melbourne
- 2001 Certified Netcool/Omnibus Consultant and Trainer
Micromuse Netcool Solutions – Doncaster Melbourne
- 2000 Core Java Development
Les Parcell – Melbourne
- 1993 **Computer Science Degree**
Monash University
- 1981 **Bachelor of Applied Science Degree Majoring in Land Surveying**
R.M.I.T. Melbourne

Other Education & Training

- 2012 HLTF301C First Aid
- 2009 Certificate III Fitness SRF30206
- 1982 Nidan Black Belt Judo

Citizenship

Australian Born in Melbourne Victoria Australia Passport N6932641

Security Clearance

- 2011 Australian Government Defence Security Clearance VID 8481

Licences

- 2013 Heavy Rigid Vehicle Car Bike Drivers Licence Type R CAR HR

ABN

96690768780 for Shields Enterprises Sole Trader

Skills

Software Engineering

- Programming
- Project Management using Microsoft Project
- Design
- Teaching

- Project Specification/Feasibility
- Project Implementation
- Software Support/Maintenance/Recovery
- Software Documentation
- Software Integration
- Proof of Concept
- Software Development Lifecycle and
- Greeting customers
- Stock control
- Dealing with customer enquiries
- Answering phones
- Computer skills
- Payroll
- Debit and Credit Control
- Invoicing
- End of month reconciliation
- Liaising with companies
- Staff Management
- Product Knowledge

Surveying Employment History

1985-1988 Junior Land Surveyor

Cadastral Surveys Sale. Subdivisions Bairnsdale Mitchel River. Engineering Surveys on Esso Rigs.

Kluge Jackson Bowden and Associate Surveyors Sale & Bairnsdale

1983-1984 Post Graduate Studies in Photogrammetry and Remote Sensing R.M.I.T. Melbourne

1982 Junior Land Surveyor

Cadastral Surveys Melbourne. Subdivisions in Pakenham Fountain Gate, Tullamarine and Engineering Surveying Melbourne –

Noonan Surveyors Melbourne

1981 Chainman

Cadastral Surveys Melbourne Brunswick. Engineering Surveying Latrobe Valley -

Carmen Di-Mace & Co Melbourne

1980 Mining Surveyor

Tacheometric Surveying Mining Slag heaps. Engineering Surveys of Pipe Line – **Savage River Magnetite Iron Ore Mine in Tasmania**

1976 Chainman

Level looks, subdivisions around Frankston, Carrum, Dandenong

Gutteridge Haskins and Daveys Land Surveyors Frankston

IT Employment History

- October 2012 – Present** **Self Employed**
Freelancing with Elance; Writing Software; Internet Marketing; Skills training; Worked on my website; Studies in law - **Shields Enterprises**
- August – September 2012** **Project Manager Software Integrator**
Installation and Configuration of IBM Tivoli TIP Maintenance Windows Manager – **Eirteic ,IBM and Bendigo-Adelaide Bank Bendigo;**
- March – December 2011** **Netcool Omnibus/Impact/TIP SME Consultant Contractor**
Installation and Configuration of IBM Tivoli Netcool Products - **Eirteic & National Broadband Network (NBN) – Melbourne**
- May – September 2010** **Netcool Omnibus/Impact/TIP SME Consultant Contractor**
Installation and Configuration of IBM Tivoli Netcool Products - **Eirteic & Downer EDI - Sydney North Ryde**
- September 2009 – February 2010** **IT Helpdesk - Rivers P/L Ballarat**
- January- September 2009** **Manager Self Employed**
Internet Marketing, Software Engineering and Share Trading - **Shields Enterprises Sole Trader – Ballarat**
- August-September 2008** **Manager Self Employed**
Software training services for **Alcatel-Lucent NZ – ShieldsEnterprises P/L – Melbourne**
- January – March 2008** **Manager Self Employed**
Software training services NSA Project for **Telstra, Alcatel-Lucent – ShieldsEnterprises P/L – Melbourne**

Employment History - Continued

- April- December 2007** **Manager Self Employed**
Software training services for **Alcatel-Lucent NZ – ShieldsEnterprises P/L – Melbourne**
- August 2005-January 2007** **Netcool Probe Configurations for Telstra Mobiles; Trainer training students in Netcool products Omnibus, Webtop, Impact, SSM, Reporter, in Asia, Japan, China, India, Malaysia and Singapore - Eirteic Australian P/L Sydney**
- January 2000-August 2005** **Programmed in C, Javascript, Html and Perl on Alarm Management System and Data Performance Monitoring. Became Netcool consultant and trainer. Trained people nationally in Melbourne, Sydney, Canberra, Brisbane in Netcool products. Became Telstra's top Netcool support engineer. Worked on PDH-SDH Alarm Management and Mobiles projects – TUSC Computer Systems P/L Doncaster Melbourne**

January 1999-January 2000 Contracted to IBM GSA Ballarat to make Transport Corporation Y2K compliant. Programmed in C, VBScript, HTML, Perl, Javascript. –
IBM GSA Ballarat and Melbourne

Professional Referees

Noel McKeown	Colleague	Eirteic P/L	Ph: 0450 112 246
Ben Bourke	Colleague	Eirteic P/L	Ph: 0409 640 441
Adrian Petzer	Manager	Eirteic P/L	Ph: 0405 154 790
John Marley	Colleague	Eirteic P/L	Ph: 0448 831 661
Ian Murphy	Colleague	Eirteic P/L	Ph: 0488 041 818